

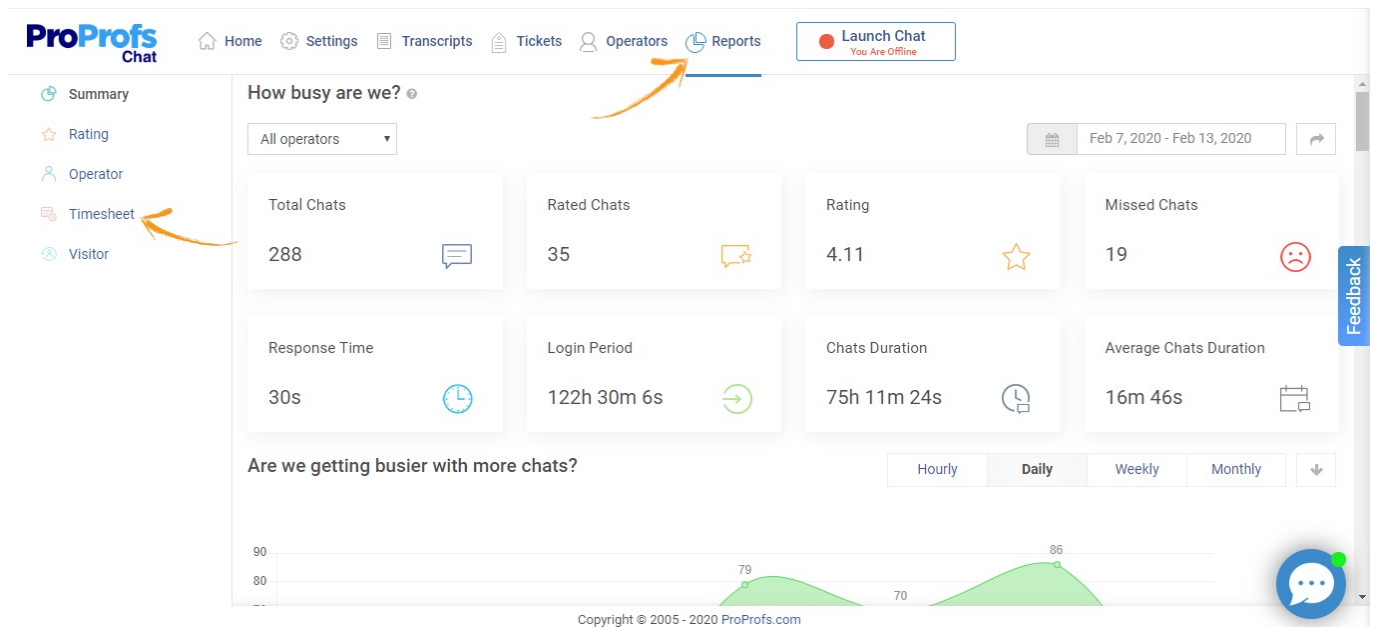
Operator Timesheet

Video About: [How to Monitor Your Chat Operator Performance](#)

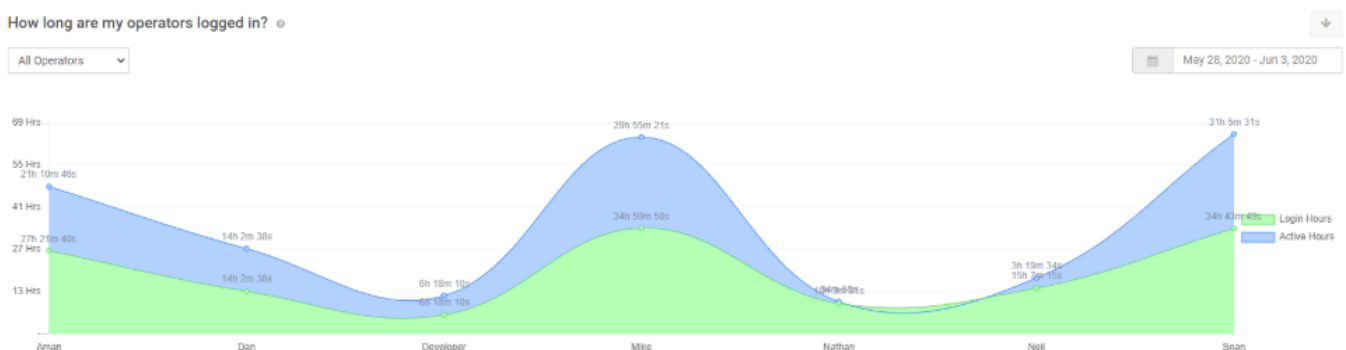
Timesheet provides analytical data for operators' activities such as their login hours and active hours.

Here's how you can access timesheets for your chat account:

Step 1: Navigate to the Reports >> Timesheet.



Timesheets provide you data for your operators' activities such as **days logged in, login hours, and active hours**. You can view and download data for any specific day or range of time for all or any particular operator.

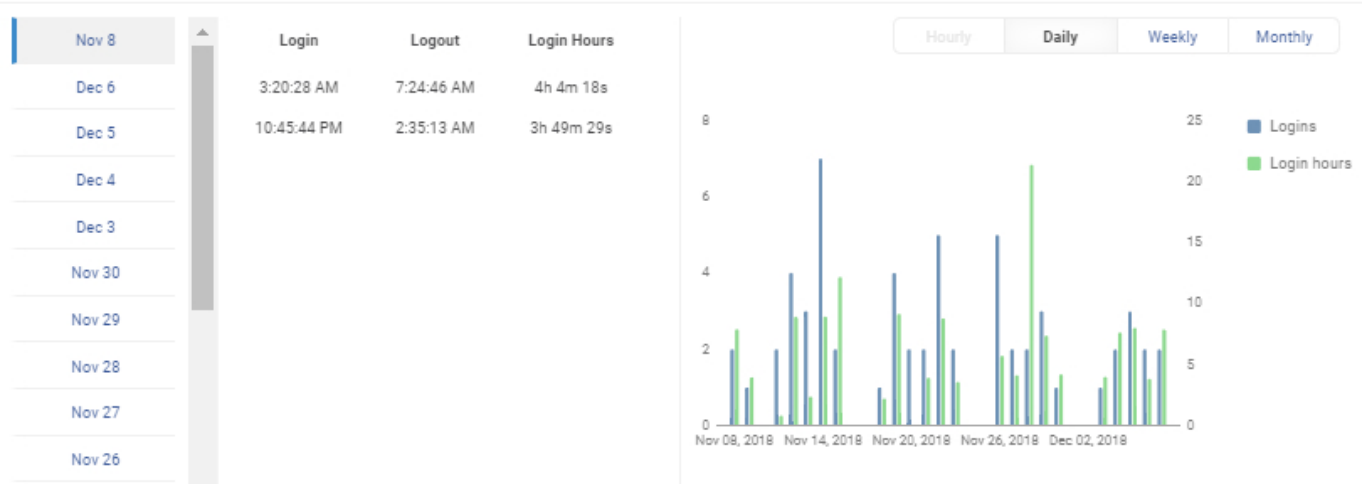


Timesheets also provide specific data of every operator in tabular form. You can view operators' **active days, login hours, active hours, and efficiency** (percent of the active time out of total login time). Click the **View** to access a particular operator's timesheet.

Operator	Days	Login Hours	Offline Hours	Active Hours	Efficiency	Details
Aman	5	27h 21m 40s	4h 12m 53s	21h 10m 46s	77%	🔍
Dan	5	14h 2m 38s	-	14h 2m 38s	100%	🔍
Developer	6	6h 18m 10s	31s	6h 18m 10s	100%	🔍

Here's a preview of the operator timesheet:

Timesheet Of Alex



Related Articles:

- [Chat Rating Report](#)
- [Operator Performance Reports](#)
- [Visitor Report](#)