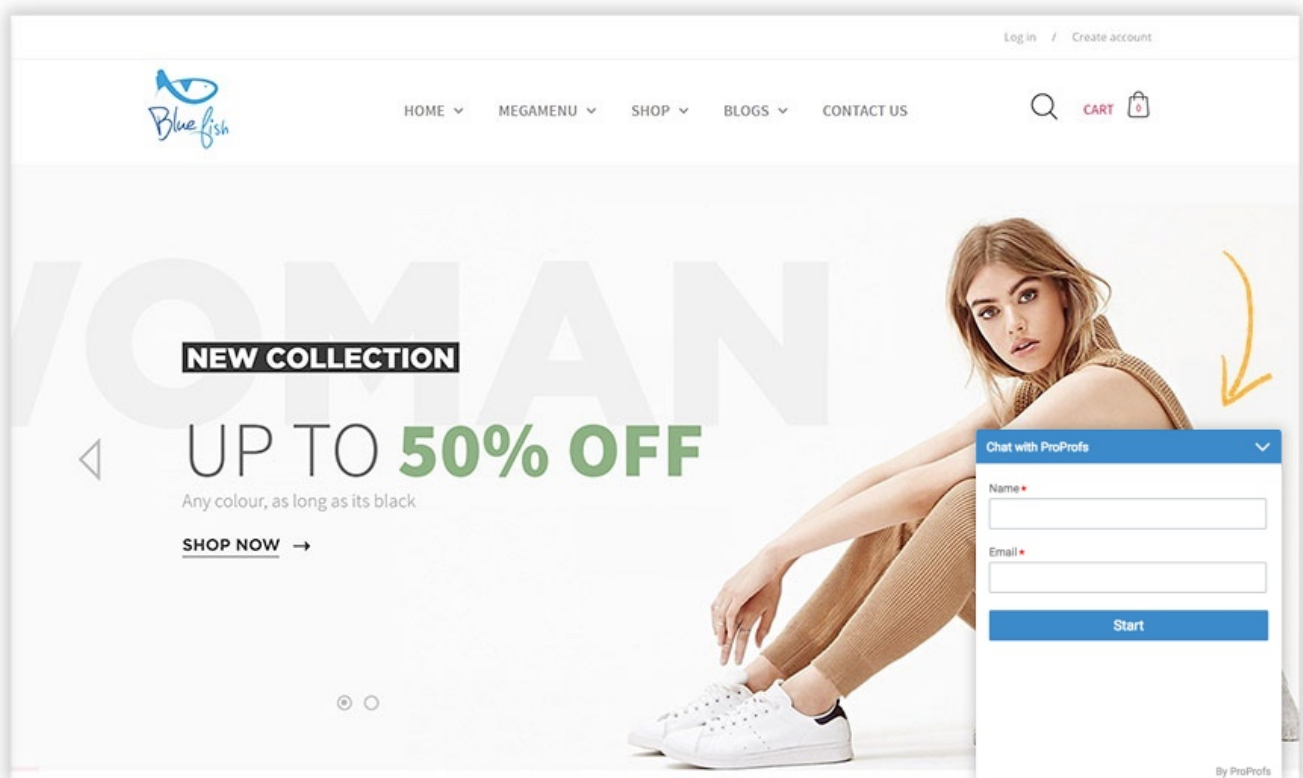


How to Integrate Shopify With ProProfs Live Chat

Shopify is one of the most popular e-commerce platforms which helps in taking your business online. [Integrating ProProfs Live Chat with Shopify](#) will empower your online store even further by strengthening your customer service and customer engagement.

Here's how your Shopify website would look after completing this integration:



Here's how you can integrate ProProfs Live Chat with Shopify:

Step 1: Log into ProProfs Live Chat Account. Go to **Settings >> Installation**. Copy the Live Chat Installation code.

ProProfs Chat

Home Settings Transcripts Operators Reports Launch Chat Upgrade (855) 776-7763

Install ProProfs Live Chat

Copy & paste the following code just before the </body> tag on your webpage.

```
<!-- ProProfs Chat code starts --><div id="l2s_trk" style="z-index:99;">add chat to your website</div><script type="text/javascript"> var l2s_pht=escape(location.protocol); if(l2s_pht.indexOf("http")==-1) l2s_pht="http"; (function () { document.getElementById("l2s_trk").style.visibility="hidden"; var l2scd = document.createElement("script"); l2scd.async = true; l2scd.src = ("https:" == document.location.protocol ? https:// : http://") + "www.proprofs.com/livechat/"; document.body.appendChild(l2scd); })();
```

Copy to clipboard

Separate chat window code

Email these instructions to your developer
Need help? Call 855.776.7763

Use one of the following services? Click below to see the specific easy-install instructions

WordPress Magento Microsoft Dynamics CRM

Step 2: Log into your Shopify account. Go to the **Online Store**.

Home Orders Products Customers Analytics Marketing Discounts Apps

SALES CHANNELS +

Online Store

Step 3: Navigate to **Themes >> Edit Code**. Click on the **theme.liquid** option available in the **Layout** section.

Search: theme.liquid

- Layout
 - Add a new layout
 - {/} theme.liquid**
- Templates
- Sections
- Snippets
- Assets
- Config
- Locales

theme.liquid [Older versions](#)

```
1 <!doctype html>
2 <html class="no-js">
3 <head>
4
5 <!-- Basic page needs =====>
6 <meta charset="utf-8">
7 <meta http-equiv="X-UA-Compatible"
8
9 {% if settings.favicon %}
10 <link rel="shortcut icon" href="{{
11 {% endif %}
12
13 <!-- Title and description =====>
14 <title>
15 {{ page_title }}{% if current_tags
16 </title>
17
18 {% if page_description %}
19 <meta name="description" content="{
20 {% endif %}
21
22 <!-- Social meta =====>
23 {% include 'social-meta-tags' %}
24
25 <!-- Helpers =====>
26 <link rel="canonical" href="{{ cano
27 <meta name="viewport" content="widt
28
29 {% if settings.ajax cart method ==
```

Step 4: Paste your ProProfs Live Chat code into the **theme.liquid** content box. Then click the **Save**.

Related Articles:

- [How to Integrate CS-Cart with ProProfs Live Chat?](#)
- [How to Integrate Magento with ProProfs Live Chat?](#)
- [How to Integrate CoreCommerce with ProProfs Live Chat?](#)