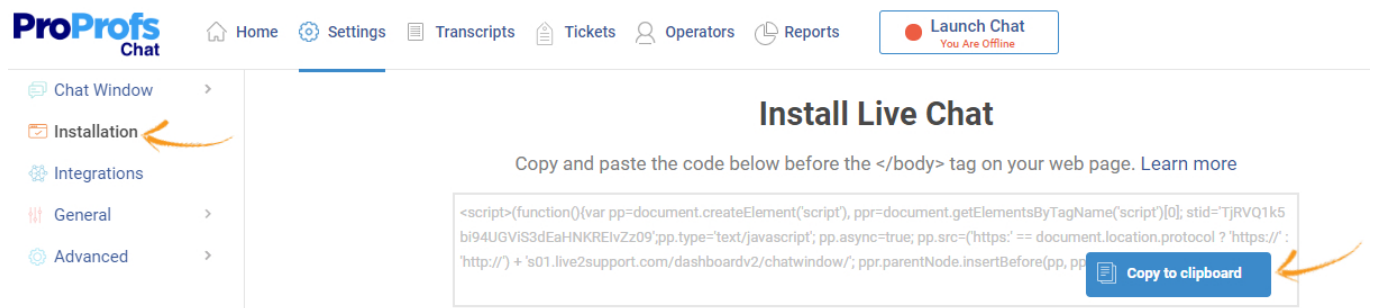


How to Integrate ProProfs Live Chat with OpenCart (V 1.5.6.4)

OpenCart is an open-source online store management system, providing services from store creation to payment gateways. [Integrating ProProfs Live Chat with your OpenCart](#) enabled website will not only enhance your customer support but also allow you to personalize communication from one customer to another.

Here's how you can integrate Live Chat with OpenCart:

Step 1: On your ProProfs Live Chat dashboard, go to **Settings >> Installation** and copy the Live Chat installation code.



Step 2: [Download](#) the module app for OpenCart Version 1.x. (module's zip file attached in the email)

Step 3: Unzip the file and place the files in their correct directories.

```
admin/controller/module/proprofs_livechat.php
```

```
admin/language/english/module/proprofs_livechat.php
```

```
admin/view/template/module/proprofs_livechat.tpl
```

```
catalog/controller/module/proprofs_livechat.php
```

```
catalog/language/[english]/module/proprofs_livechat.php
```

```
catalog/view/theme/[default]/template/module/proprofs_livechat.tpl
```

Step 4: Log in to the admin panel of your OpenCart store. Go to **Extension >> Module** and install the **ProProfs Chat** module.

The screenshot shows the OpenCart Administration interface. The top navigation bar includes 'Dashboard', 'Catalog', 'Extensions', 'Sales', 'System', 'Reports', and 'Help'. The 'Extensions' menu is active, and a sub-menu is open showing 'Modules', 'Shipping', 'Payments', 'Order Totals', and 'Product Feeds'. The 'Modules' sub-menu item is selected. Below the navigation, there is a breadcrumb 'Home :: Modules' and a 'Modules' section with a green plus icon. A table lists installed and available modules. The 'ProProfs Live Chat' module is highlighted with a blue border. The table has columns for 'Module Name' and 'Action'.

Module Name	Action
Account	[Edit] [Uninstall]
Affiliate	[Edit] [Uninstall]
Amazon	[Install]
PayPal	[Install]
ProProfs Live Chat	[Install]
Slide	[Edit] [Uninstall]
Category	[Edit] [Uninstall]
eBay display	[Install]

Step 5: Edit the module.

This screenshot is identical to the previous one, but the 'ProProfs Live Chat' row is highlighted in yellow, and the 'Edit' and 'Uninstall' links are clearly visible in the 'Action' column.

Module Name	Action
Account	[Edit] [Uninstall]
Affiliate	[Edit] [Uninstall]
Amazon	[Install]
PayPal	[Install]
ProProfs Live Chat	[Edit] [Uninstall]
Slide	[Edit] [Uninstall]
Category	[Edit] [Uninstall]
eBay display	[Install]

Step 6: Paste the Live Chat installation code. Set the **Layout, Position, Status, and the **Sort Order**. Once done, **save**.**

OpenCart | ADMINISTRATION You are logged in as admin

Dashboard Catalog Extensions Sales System Reports Help Store Front Logout

Home -> Modules -> ProProfs Live Chat

ProProfs Live Chat Save Cancel

```

<!-- ProProfs Chat code starts -->
<div id="l2s_trk" style="z-index:99;">add chat to your website</div><script
type="text/javascript"> var l2s_pht=escape(location.protocol); if(l2s_pht.indexOf("http")==-1)
l2s_pht="http"; (function () { document.getElementById(l2s_trk).style.visibility="hidden"; var
l2scd = document.createElement("script"); l2scd.type = "text/javascript"; l2scd.async = true;
document.getElementsByTagName("script")[0].parentNode.insertBefore(l2scd, l2scsr); })
(); </script>
<!-- ProProfs Chat code closed -->
                    
```

* ProProfs Live Chat Code :

Layout:	Position:	Status:	Sort Order:
Home	Content Top	Enabled	<input type="text"/> Remove
			Add Module

Go to your online store and you can see the ProProfs Live Chat.

The screenshot shows the OpenCart storefront. At the top, there's a navigation bar with the OpenCart logo, currency options (€, £, \$), a shopping cart with 0 items for \$0.00, and a search bar. Below the navigation, there's a main banner for the Samsung Galaxy Tab 10.1, priced at \$199.99, with a 'COMING SOON!' message. To the right of the banner is a vertical carousel of product images. Below the banner is a 'Featured' section with six product cards: MacBook (\$589.50), iPhone (\$120.68), Apple Cinema 30" (\$149.50 crossed out, \$107.75), Samsung Galaxy Tab 10.1 (\$236.99), Sony VAIO (\$1,177.00), and HP LP3065 (\$119.50). Each card has an 'Add to Cart' button. On the far right, there's a 'TALK! to US' chat bubble and an 'Ask For Help' button at the bottom.

Related Articles:

- [How to Integrate Shopify with ProProfs Live Chat?](#)
- [How to Integrate Magento with ProProfs Live Chat?](#)
- [How to Integrate ZenCart with ProProfs Live Chat?](#)