

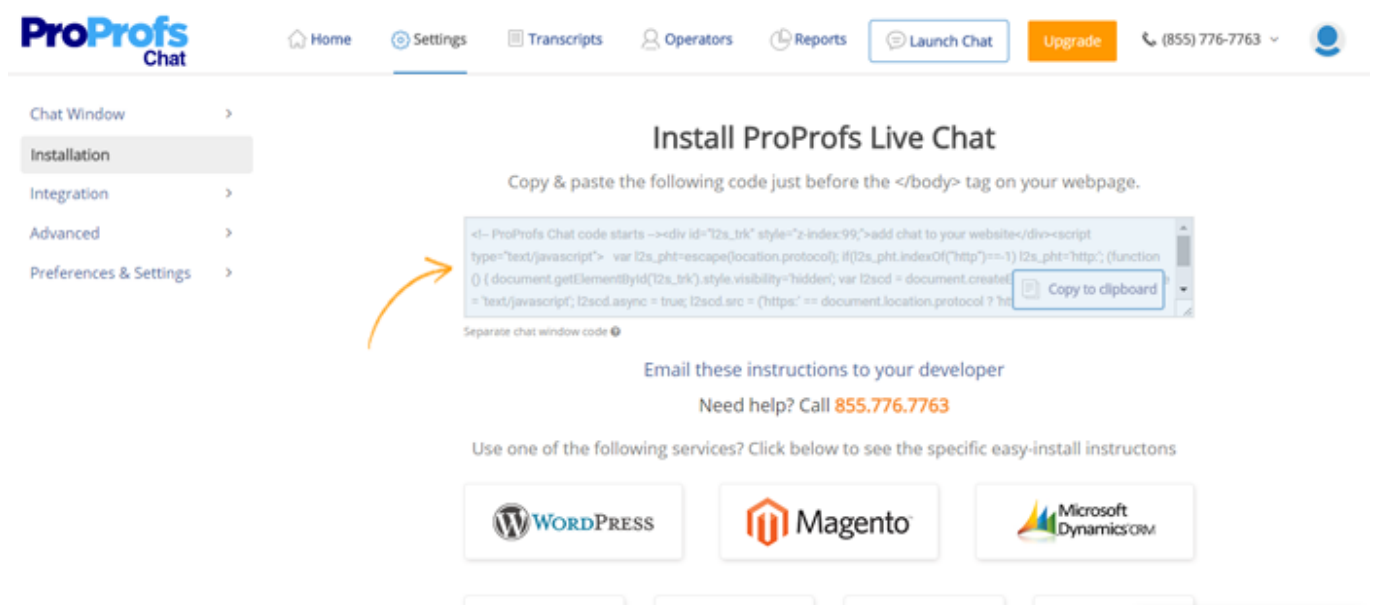
How to Add ProProfs Live Chat to Joomla

Joomla is a well-known Content Management System (CMS) and enables the hosting of various web content. Adding ProProfs Live Chat to your Joomla-powered website allows you to personalize your customer service and provide instant support.

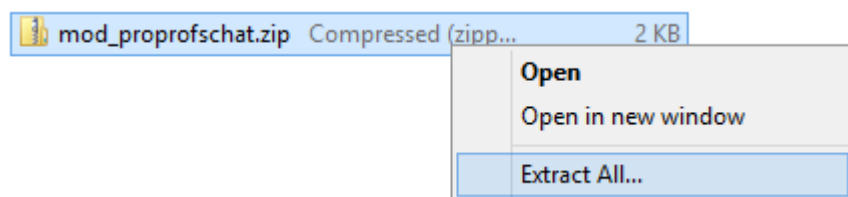
Here's how you can [integrate ProProfs Live Chat with Joomla](#):

Step 1: Log in to your **ProProfs Live Chat** account and navigate to **Settings**.

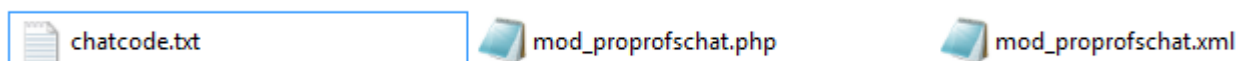
Step 2: Locate and click on **Installation**, then click **Copy to Clipboard** to copy the chat Installation code.



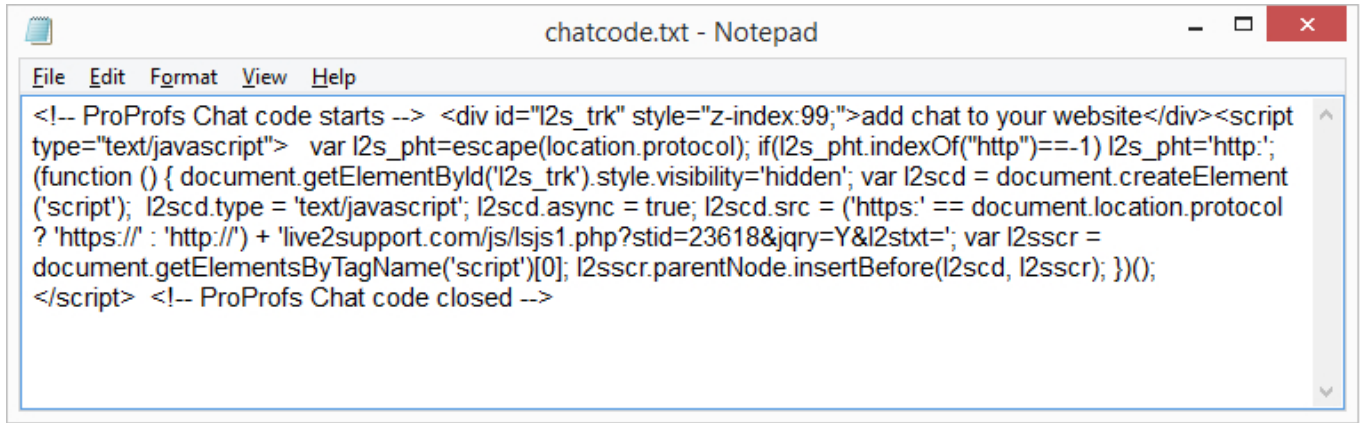
Step 3: [Click Here](#) to download the plug-in application. Right-click the ProProfs Live Chat zip file and Unzip the live chat plug-in to proceed further.



Step 4: Navigate to mod_proprofschat to find a text file of "chatcode.txt."

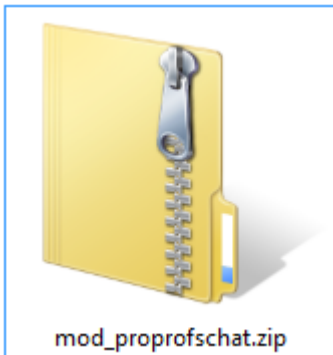


Step 5: Open the file to **paste the ProProfs Live Chat code** to it, save the file after implementing the changes.



```
<!-- ProProfs Chat code starts --> <div id="l2s_trk" style="z-index:99;">add chat to your website</div><script type="text/javascript"> var l2s_pht=escape(location.protocol); if(l2s_pht.indexOf("http")==-1) l2s_pht='http:'; (function () { document.getElementById('l2s_trk').style.visibility='hidden'; var l2scd = document.createElement('script'); l2scd.type = 'text/javascript'; l2scd.async = true; l2scd.src = ('https:' == document.location.protocol ? 'https://' : 'http://') + 'live2support.com/js/l2sjs1.php?std=23618&jqry=Y&l2stxt='; var l2sscr = document.getElementsByTagName('script')[0]; l2sscr.parentNode.insertBefore(l2scd, l2sscr); })(); </script> <!-- ProProfs Chat code closed -->
```

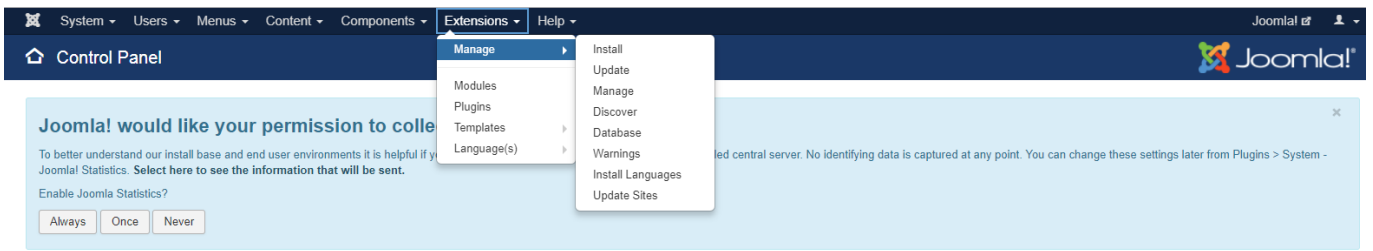
Step 6: Go to the main folder (mod_proprofschat), Right-click the folder, hover on **Send to >> Select Compressed (Zipped) folder**. Congrats! You have successfully executed your ProProfs Live Chat plug-in.



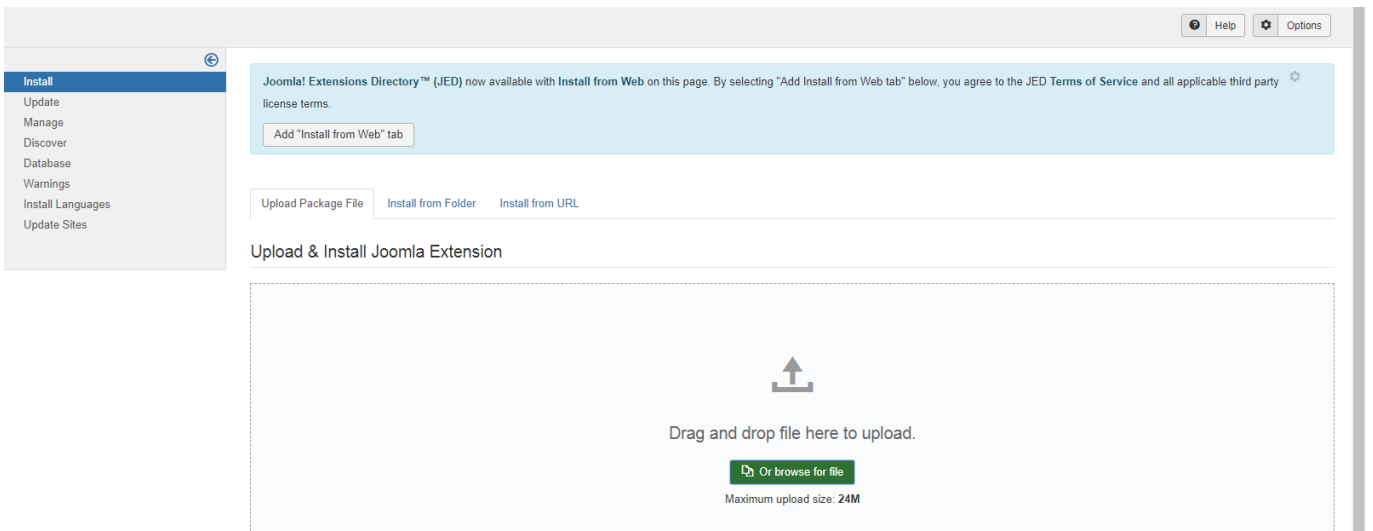
Step 7: Log in to your Joomla admin account.



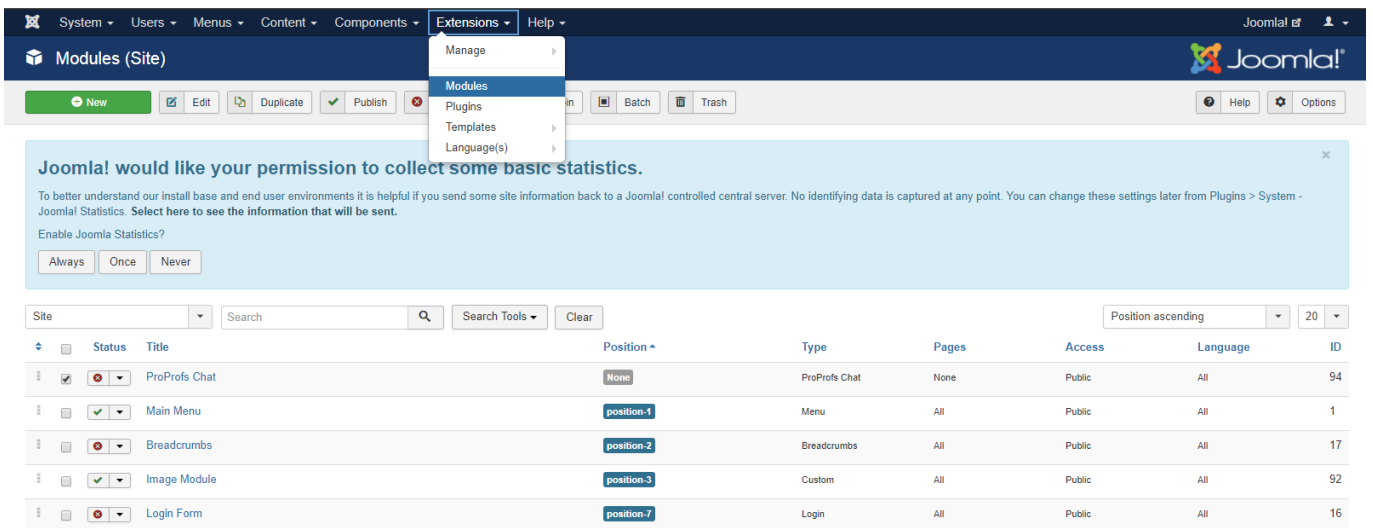
Step 8: Navigate to **Extensions >> Manage**, and click **Install**.



Step 9: Browse the plug-in you have downloaded and edited, and upload the “mod_proprofschat.zip” file.



Step 10: After the successful upload of the module, navigate to **Extensions >> Modules**. Select the ProProfs Live Chat Module and **click Edit**.



Step 11: In the menu options, selects the **Module** section. Choose the position, status, access, and ordering of the module where you want to display the Live Chat on your Joomla website. Click **Save** to secure and implement the settings and publish the module.

The screenshot shows the Joomla! administrator interface for configuring the ProProfs Chat module. The top navigation bar includes System, Users, Menus, Content, Components, Extensions, and Help. The main header displays 'Modules: mod_proprofschat' and the Joomla! logo. Below the header is a toolbar with buttons for Save, Save & Close, Save & New, Save as Copy, and Close. The main content area is titled 'ProProfs Chat' and has tabs for Module, Menu Assignment, Advanced, and Permissions. The 'Advanced' tab is selected, showing the following configuration options:

- Show Title:** A toggle switch set to 'Show'.
- Position:** A dropdown menu with the text 'Type or Select a Position'.
- Status:** A dropdown menu set to 'Published'.
- Start Publishing:** A date/time input field with a calendar icon.
- Finish Publishing:** A date/time input field with a calendar icon.
- Access:** A dropdown menu set to 'Public'.
- Ordering:** A dropdown menu set to '1. ProProfs Chat'.
- Language:** A dropdown menu set to 'All'.
- Note:** A text input field.

Step 12: Refresh your website to check the ProProfs Live Chat enabled on your Joomla website.

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Getting Started

Joomla

It's easy to get started creating your website. Knowing some of the basics will help.

What is a Content Management System?

A content management system is software that allows you to create and manage webpages easily by creation of your content from the mechanics required to present it on the web.

In this site, the content is stored in a *database*. The look and feel are created by a *template*. Joomla! t template and your content to create web pages.

Logging in

To login to your site use the user name and password that were created as part of the installation proc in you will be able to create and edit articles and modify some settings.

Creating an article

Once you are logged-in, a new menu will be visible. To create a new article, click on the "Submit Article menu.

The new article interface gives you a lot of options, but all you need to do is add a title and put someth area. To make it easy to find, set the state to published.

You can edit an existing article by clicking on the edit icon (this only displays to users who have the rig

Template, site settings, and modules

The look and feel of your site is controlled by a template. You can change the site name, background colour and more by editing the template settings. Click the "Template Settings" in the user menu.

Chat with ProProfs

Name *

Email *

Start

By ProProfs

Related Articles:

- [How to Integrate Wix with ProProfs Live Chat?](#)
- [How to Integrate WordPress with ProProfs Live Chat?](#)
- [How to Integrate WHMCS with ProProfs Live Chat?](#)